Congratulations!

Use this GETTING STARTED guide to stay informed and complete your next steps. Students who become familiar with University expectations and resources feel better prepared and are more academically and socially successful during their first quarter, and throughout their years at UC Santa Cruz. Summer Orientation eases your transition and introduces you to the many opportunities and resources available to you. Join us!

Now that you are admitted, you are expected to:

- Meet ALL deadlines
- Meet your Conditions of Admission
- Make time to learn about the endless resources available to you at UC Santa Cruz
- You will receive a lot of information, and you are expected to read ALL information carefully (ask for assistance, if needed)
- Attend, and fully participate in, Fall Welcome Week

Have fun in your new adventure, and stay informed. Let's get started!
Now that you are admitted, WHAT DO YOU DO NEXT? (back to index)

- Meet your **Conditions of Admission**
- Attend **Summer Orientation**
- **Activate your UCSC E-mail**
- Review the **Transfer Advising Guide**, and then the **Schedule of Classes**
- Meet with your department and college advisers and enroll in classes (during Summer Orientation)
- Review and understand the **Principles of Community** and the **Student Handbook**
- Attend Fall Welcome Week in September
- Visit the **Getting Involved** and **Student Services** websites
- Review financial aid information via **MyUCSC**
- Complete all To Do Items In your **MyUCSC** portal
- **CONFIRM RECEIPT** of Official Transcripts to Admissions (July 1 deadline)

**ORIENTATION REGISTRATION**
One-day program: Friday, July 22

Registration is required to participate in Summer Orientation.

Log on to **MyUCSC** to make your reservation before June 4!
Sessions fill on a first come, first served basis.

**ATTEND SUMMER ORIENTATION**
“Orientation provided me with information that helped me seek and outreach the resources I use today at UCSC.” -Cole

At orientation you will enroll in classes, meet with your advisers, tour your college and the campus, attend a resource fair, and take your UCSC student I.D. picture (card will be issued at the beginning of fall quarter). Be prepared for a full day!

**SUCCESSFUL SLUG**
All students pay a fee towards orientation services, which includes the Slug Sequence (a series of web-based tools) and online orientation support. If you are unable to attend an on-campus orientation, you will be charged a $30 service fee.

**Services for Transfer and Re-Entry Students (STARS)**

STARS provides the extra academic and personal support transfer and re-entry students may need. STARS assists with transition concerns, academic support network, and post graduation planning. STARS serves transfer students, undergraduates 25 years or older and graduate students 29 years or older, students who have had a substantial break in their formal education, military veterans, former foster youth, and students who are also parents.

**STARS** offers:
- Open Door Advising
- Academic Skills Workshops
- University Culture Courses
- Tutoring Resources
- Computers & Printing
- Peer Advising
- Social & Recreational Events
- Scholarships
- Support Groups
- Free Coffee

**STARS** is open from 9:00 a.m. to 5:00 p.m. Monday through Friday and located at Kresge College (second floor, above the Kresge College Office). Contact STARS at **(831) 459-2552**
YOUR ADMISSION STATUS
You are responsible for ensuring that your Conditions of Admission are met. Read the Conditions of Admission page in your MyUCSC student portal to fully understand your obligations. Email admissions@ucsc.edu if you have questions. Failing to meet the conditions will result in cancellation of your admission.

As indicated in the Conditions of Admission, all official transcripts must be postmarked by July 1.

Admissions mailing address is:
Office of Admissions - Hahn
UC Santa Cruz
1156 High Street
Santa Cruz, CA 95064

UNABLE TO ATTEND ORIENTATION
If you are unable to attend, you may enroll in classes beginning August 1st after Summer Orientation. See the Schedule of Classes for details and instructions.

CruzID AND E-MAIL ACCOUNT
All students have a CruzID and UCSC e-mail account. The CruzID is part of your e-mail address, for example, cruzid@ucsc.edu. In addition to e-mail, a CruzID account gives you access to many campus systems and applications.

Every UCSC student is pre-assigned a CruzID account upon enrollment. To activate and change the initial password via the MyUCSC Portal go to https://cruzid.ucsc.edu/. All official UCSC communication is e-mailed to the UCSC e-mail address. Find more e-mail information at: http://its.ucsc.edu/email/

Blue and Gold Passwords
There are two types of passwords at UCSC named Gold and Blue. Your CruzID account is set up using a "Gold" password, a more secure password that is used for certain campuswide systems, such as MyUCSC (student portal). However, your UCSC e-mail account -- as well as other important systems like Student Housing Online -- will use a different password called the "Blue" password. More password and account information at: http://its.ucsc.edu/accounts/passwords.html

If you need technical support, contact ITS
If you need technical support including computer assistance, accounts, and password help, you can contact the ITS Support Center, Monday-Friday, 8am-5pm (PST) at (831) 459-4357, help@ucsc.edu or http://itrequest.ucsc.edu.

CLASS ENROLLMENT
Successful Orientation Tips
In June, your college will send information about class selection and enrollment. As a transfer student, it is very important to review all information sent by your major advisers.

Review the Transfer Advising Guide and to ensure a smooth enrollment experience (and first quarter), please complete the following steps before your Summer Orientation day or enrollment appointment time:

Step 1: Prepare to Qualify for Your Major
Step 2: Understand Graduation Requirements
Step 3: Choose and Enroll in Your First Quarter Classes
Step 4: Important Advising Information & Resources

View Slug Enrollment Videos.

At orientation, college and department advisers will provide general advising information as well as university requirements and expectations; you will have the opportunity to ask your advisers questions.
MAKING YOUR RESERVATION
You must make your online reservation by June 4.

Read the instructions carefully, including the "Making Your Payment" section, prior to making your reservation.

PRIOR to choosing your date, confirm your availability. Changes are not guaranteed, and a processing fee will apply.

To make your reservation, follow the steps below, after you have completed the SIR process:
1. Log onto my.ucsc.edu
2. From the Main Menu, click on “Orientation Reservation”
3. Choose an Orientation day, enter family/guest information, and provide any special accommodation information
4. Confirm that all information is correct, and press Calculate Cost then press the Make Payment button

You have a one-time opportunity to pay online with credit card or e-check. If you are unable to make your reservation via my.ucsc.edu, contact the Orientation Office at (831) 459-5468, or at orientation@ucsc.edu.

“Orientation Reservation” Page: After making your reservation, you will see bright blue bold text stating, “You are scheduled to attend an Orientation Session on [date].” This page is your confirmation that you have completed the reservation process; confirm the check mark on your chosen date.

In early July, you will receive the final confirmation to your UCSC e-mail with specific arrival information and a list of items to bring to Orientation.

PROGRAM OVERVIEW
We recommend arriving 45 minutes prior to program start time to allow time for parking, check-in, and continental breakfast. Program begins at 8:30 a.m. Dress in layers. The weather tends to be cold in the morning and warmer in the afternoon.

Sample Student Schedule (Subject to change.)

7:30 a.m. – 5:00 p.m.
- Check-in & Continental Breakfast
- Welcome/Overview of the Day
- Admissions Overview
- Department and College Advising
- Campus Resource Fair
- Lunch
- Open Department and College Advising
- On-site Class Enrollment
- Breakout Sessions: Health Care Services, Business Services, ResNet (IT services), Transportation and Parking
- Campus Walking Tours
- View model rooms
- Minute To Win It
- Closing Session

Arriving late to the program (one-day)
The program begins at 8:30 a.m. The day is busy with large amounts of important information, so we encourage you to be punctual. However, in the event you arrive after the program begins, go to the Information Table at College Eight Plaza. At the table, you will check-in and will be guided to the appropriate location.

Family members play a vital role in your successful transition to college life. To fully inform them about UCSC and all its resources and services, we offer a Family Orientation Program that runs concurrent, but separate from the student program. The Family Orientation session is designed to assist family members in gaining knowledge and skills necessary to reinforce a sense of family support during your education. You may register up to two guests. View the Family Online Resource and for more information.

RIGHT TO PRIVACY
In accordance with the Family Educational Rights and Privacy Act of 1974 (FERPA), UC Santa Cruz Orientation Office protects the confidentiality of any student's records. Access to a student's Orientation records will be given to the student only.
ORIENTATION INFORMATION continue (back to index)

ORIENTATION FEES
Fees are for program expenses.
- One-day Student Fee: $130
- Family/Guest(s) Fee: $110 each

MAKING YOUR PAYMENT
i. Pay online: A one-time option at the time you complete your Orientation reservation (preferred)

   - **Credit Card:**
     UC Santa Cruz only accepts MasterCard, Discover, and American Express. Have available your account number, expiration date, and the name of the cardholder as it appears on the card.

   - **E-check:**
     You will need your checking or savings account number, bank routing number, bank name, and the name of the person on the account.

ii. Pay Orientation Office directly with check or money order:
   - Payable to UC Regents
   - Include student ID # on check
   - Print a copy of your reservation page (from your MyUCSC)
   - Mail the page and check to UCSC Orientation Office, 1156 High Street, Santa Cruz, CA 95064

iii. Student Business Services will send a billing statement beginning in May if payment is not made.

REFUND POLICY
To cancel or change a reservation, communication in writing (via e-mail or fax) is required from the student.

A processing fee of $30 will apply to all changes or cancellations.

Refund Schedule:

<table>
<thead>
<tr>
<th>Written Request Received in office</th>
<th>Refund*</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 24, 5pm PST</td>
<td>100%</td>
</tr>
<tr>
<td>After June 24 or after Orientation</td>
<td>0%</td>
</tr>
</tbody>
</table>

*Plus a $30.00 processing fee.

No refunds are granted for individuals who do not attend or fail to cancel the reservation.

Any correspondence with the Orientation Office should include your full name, student ID number, and your Orientation date (if you have registered for Orientation).

All charges will be posted to your student account. You are fully responsible for payment of any Orientation charges regardless of your admit status in the fall.

POLICIES AND FEES
Review the Summer Orientation Policies and Fees section to further understand your responsibilities. As a newly admitted student to UC Santa Cruz you are now required to adhere to these policies.

**Avoid any additional fees - make your payment on time. Full payment must be received in the office by June 10**

PARKING INSTRUCTIONS
In July, a parking permit will be included in the final Confirmation Letter. **Arrive 45 minutes** prior to the program start time to allow time for parking and check-in.
RESOURCE INFORMATION YOU NEED TO KNOW

UC Santa Cruz has many resources available for student's achievement and enrichment. Ease your transition – use your resources!

STUDENT HEALTH INSURANCE and IMMUNIZATION REQUIREMENTS

Health Insurance Requirement
The University of California mandates that all students be covered by a health insurance plan. All undergraduate are automatically enrolled in the University of California sponsored Student Health Insurance Plan (UC SHIP) unless you choose to submit an insurance waiver showing proof of sufficient coverage.

To waive out of UC SHIP, an on-line waiver MUST be completed. Locate the waiver from your MyUCSC by clicking on View Messages, located in the My Messages box, then click on the message from the UCSC Student Insurance Office, or check your UCSC e-mail. A postcard will be mailed to the permanent address listed on your MyUCSC portal. Be sure to read all instructions regarding On-line Waiver Questions and Coverage Information before beginning the waiver process. If you need help, call the Student Insurance Office at (831) 459-2389 or send an e-mail to insure@ucsc.edu.

Health Insurance Waiver deadlines for 2016-2017:
- Fall: 7/1/16 – 9/1/16
- Winter: 11/1/16 – 12/1/16
- Spring: 2/1/17 – 3/1/17

Immunization Requirement
All students are REQUIRED to receive the vaccinations and tuberculosis screening per the California Department of Public Health.

Answers to common questions on immunizations.
1. Vaccines will be required at all UC's (starting Fall 2016)
2. Students can go online and document their vaccine history securely via their Health e-Messenger account. Login into the studenthealth.ucsc.edu > navigate to “Forms” > “Immunization History Form” complete as fully as possible.
3. In the event of a community outbreak, students may be required to show proof of other vaccinations.
4. As of March 2016, the standards and process for exemptions have not yet been determined- we anticipate medical exemptions only.

http://healthcenter.ucsc.edu/information/images/immunization_final_2015

DISABILITY RESOURCE CENTER
UCSC welcomes students with disabilities and provides accommodations to allow equal access to all its services, activities, and programs. The campus Disability Resource Center (DRC) offers disability management advising, academic support services (such as note takers, audio books, and sign language interpreters), and is a liaison with other university units, including Housing, the Financial Aid and Scholarship Office, and the colleges. For information, contact: (831) 459-2089, drc@ucsc.edu, or in person at 125 Hahn Student Services. Contact the DRC well in advance.

UNIVERSITY LIBRARY
Visit McHenry or the Science & Engineering Library to activate your student ID (which will serve as your library card) and learn about the library's services and collections, such as course reserves, online research databases, the Media Center, our video game collection, public computers, group study rooms, and more! http://library.ucsc.edu

SUMMER ACADEMY: TRANSFER
Start at UCSC this July! The Transfer Academy invites you to spend summer in one of California's best vacation spots while you make 7 units of progress on your degree requirements. UCSC calculates transfer students' GPA from your first term enrolled here, so this is a great opportunity to start your UCSC GPA off strong!

Transfer Orientation is July 22nd, then the 5-week Academy classes begin July 25. You will have reserved enrollment in our summer course “Successful Transfer to the Research University” which fills every fall! Build relationships with faculty in class sizes much smaller than the rest of the year. And you'll have special workshops for skill development and the future job hunt, plus meetings with advisers to work on your strategic academic plan.

All students will receive the in-state residential rate this summer, PLUS 25% off Transfer Summer Academy tuition! It's the perfect way to save money, adjust to the quick pace of the quarter system, and make degree progress!
RESOURCE INFORMATION YOU NEED TO KNOW continue (back to index)

CAMPUS SAFETY AWARENESS
UC Santa Cruz is committed to a safe, supportive learning/working environment for all members of the campus community. Campus safety is our top priority, and we take all threats of violence seriously to protect everyone’s health and well-being. The See Something, Say Something, Do Something awareness campaign serves to promote campus safety for students, faculty, and staff.

STUDENT ACCOUNTS AND BILLING
Check the BILLING SCHEDULE for a list of scheduled billing dates. Each student has a financial statement of account with UC Santa Cruz. A statement of account is produced each month there is financial activity on an account and an unpaid balance over $5. Activities include items such as registration and housing fees, health insurance and health center charges, library charges, special class fees, financial aid credits/adjustments, cash payments, or adjustments to charges. Included with the statement are instructions for making payments, contesting charges, and making inquiries. Unpaid charges appear on subsequent statements as "Balance Forward." Contact the originating unit for questions about specific charges. Contact Student Business Services with questions regarding account activities. Originating departments (e.g. the Orientation Office) may also be contacted regarding charges or adjustments. If you need help understanding your bill, please visit the SBS New student Information page.

STUDENT ORGANIZATION ADVISING AND RESOURCES (SOAR)
SOAR is dedicated to the success of UCSC’s campus-wide student organizations and government.

Student organizations and government are unique learning environments, vital to the educational mission of the University. They offer students a place to explore the connection between their life experiences, their academic work, and their hopes for the future. They create programs for the university that build community, campus-wide discourse, and inspiration.

SOAR provides administrative, advisory, and fiscal assistance to over 150 registered student organizations, governments, committees, and media. Learn more at http://soar.ucsc.edu/v2/

STUDENT LOAN INTERVIEWS
Federal regulations mandate that students receiving loans complete pre-loan counseling which provides important information and helps you understand your rights and responsibilities regarding your loan(s). Holds can also be placed on your enrollment and disbursements until this requirement is fulfilled.

IMPORTANT RESOURCES
UCSC Support Services
A comprehensive list of Support Resources on campus.
Academic and Administrative Calendar
List of enrollment deadlines
The Navigator
Complete Student Policy Handbook
The UCSC General Catalog
Complete Resource for all academic programs
Schedule of Classes
Enrollment Resources
Search for Classes
Class search engine for easy enrollment
UCSC Health and Safety

SAMMY THE SLUG
Sammy has a long and wonderful history. Did you know we came very close to being the UC Santa Cruz Sea Lions? Learn how UCSC students in the 1980’s voted for Sammy, and therefore making our mascot “the best college mascot” according to the National Director of College Athletics.