Congratulations!

Use this Getting Started guide, stay informed, and complete your next steps. Students who become familiar with University expectations and resources feel better prepared to succeed during their first quarter, and throughout their years at UC Santa Cruz. Attending the mandatory International Orientation in September eases your transition to university-life and introduces you to a research University’s academic expectations, UC level writing norms, campus resources, and the UCSC and Santa Cruz communities. You will meet current and new students, as well as staff and faculty. Join us!

Now that you are admitted, you are expected to:
- **Meet ALL deadlines**
- **Meet your Conditions of Admission**
- Make time to learn about the endless resources available to you at UC Santa Cruz
- **You will receive a lot of information, and are expected to read ALL information carefully** (ask for assistance, if needed)
- Attend, and fully participate in, Fall Welcome Week

Have fun in your new adventure, and stay informed. Lets get started!
Now that you are admitted, WHAT DO YOU DO NEXT? (back to index)

- Confirm your attendance for International Orientation in September (mandatory)
- Request and receive your I-20 (See the International Education Office’s Request an I-20 page for details)
- Meet your Conditions of Admission
- Activate your UCSC E-mail
- Review the Frosh Advising Guide, and then the Schedule of Classes
- Communicate with your department and college advisers to prepare for class enrollment
- Enroll in Fall Classes in July
- Review and understand the Principles of Community and the Student Handbook
- Participate fully in Fall Welcome Week (after mandatory orientation in September)
- Visit Getting Involved and Student Services
- Complete all To Do Items In your MyUCSC portal
- CONFIRM RECEIPT of Official Transcripts to Admissions (July 1 deadline)

REGISTRATION & PROGRAM COST
Mandatory for all international students. From the Main Menu of your MyUCSC portal, confirm your attendance with the International Orientation link.

Program dates: September 8-15
Arrive on campus on September 8th, and stay for the full International Orientation program.

Program cost: $635
Fee for program only.

Only students attending the International Academy are exempt from attending and paying for International Orientation.

HOUSING AND MEALS
Housing and meal fees are not included in program fee. Students living on-campus during the school year will pay separately for housing and meals.

I-20 ISSUANCE PROCESS
Once you have accepted your offer of admission, an adviser from International Scholar and Student Services (ISSS) will contact you and request that you submit the required paperwork for issuing your I-20. Within 15 business days of the receipt of your completed documents, ISSS issue your I-20, and send along pre-arrival information, via FedEx.

ARRIVAL INFORMATION for International Orientation
You must arrive on campus on Tuesday, September 8th. If living on campus for fall quarter, you will move in from 8:00 a.m. – 3:00 p.m. on September 8th.

Airport pick-ups are available on Tuesday, September 8th between 8:00 a.m. and 1:00 p.m. only. Per person cost is $60. You must indicate your need for airport pick-up by August 14- you will receive a questionnaire from the Orientation Office after you confirm your attendance.

VISA AND IMMIGRATION – be prepared!
Contact International Scholar and Student Services (ISSS) for any visa and immigration-related questions. You will attend and complete the mandatory visa check-in during international orientation. You must have all of the required documents with you for the visa check-in – be prepared!

ENROLL IN FALL CLASSES
In July, enroll for your fall classes. An email will be sent with detailed instructions.
SUMMER ORIENTATION (in July)
You are welcome to attend Summer Orientation in July, but it is not required.

INTERNATIONAL POLICIES AND FEES
Fee is charged regardless of attendance- view International Policies and Fees. All charges are posted to your student account. You are fully responsible for all fees.

EMERGENCY INFORMATION
Update your emergency information in your MyUCSC portal. From the Main Menu select My Student Center. Scroll to the Personal Information section and then select the Emergency Contact Link.

SUMMER ACADEMY: INTERNATIONAL
Start strong this summer! Students who choose to come will take 7 units towards their degree before fall starts! Move in July 17 for a week of events, learning our campus, immigration information- such as preparing to live in the U.S. and laws in California, shopping, and exciting trips. Attend Summer Orientation on July 20 to meet other frosh and enroll for fall classes. Then, spend five weeks taking 2 summer classes – enjoy super small classes, excellent instructors, and perfect preparation for the rigor of fall. International Academy ends August 26.

All students receive the in-state residential tuition rate this summer, PLUS 25% off Summer Academy tuition! It is the perfect way to save money, make great friends, and start fall quarter strong.

(Academy students do not attend International Orientation)

PROGRAM OVERVIEW
You must arrive on September 8 by 3:00 p.m. (Pacific Standard time), and you must stay for the duration of the program. During International Orientation, you will learn about University programs and services which are essential for your academic success. These include (but are not limited to) student life, University policies and procedures, and navigating the UC Santa Cruz campus and the Santa Cruz community. At Orientation you will connect with current UCSC students, other new UCSC students, faculty and staff.

In August, you will receive the confirmation letter which will include detailed arrival instructions and a program outline. Check in before 3:00 p.m. PST on September 8.

Family members may use the online Family Resource to learn about UCSC and all its resources and services. We do not offer a program for family members during International Orientation.

SUCCESSFUL SLUG– Web-based Support
All students pay a fee towards orientation services, which include the Slug Sequence and online orientation support. The Slug Sequence is a series of web-based sessions that inform you of critical campus resources, and prepare you for orientation and class enrollment. You will receive the series within the months of June-August.

HOW TO PAY FOR ORIENTATION
All payments must be made in US DOLLARS. Do not send cash. UCSC accepts payments by money orders and check (drawn on a US bank only).

i. Pay online: A one-time option at the time you complete your Orientation reservation (preferred method)
   ▪ Credit Card: UC Santa Cruz only accepts MasterCard, Discover, and American Express. Have available your account number, expiration date, and the name of the cardholder as it appears on the card.
   ▪ E-check: You will need your U.S. checking or savings account number, bank routing number, bank name, and the name of the person on the account.

ii. Wire Transfer (follow instructions carefully)

iii. Pay by Mail with check:
   ▪ Payable to UC Regents
   ▪ Include student ID # on check
   ▪ Mail the printed reservation page from your MyUCSC portal, and check to UCSC Orientation Office
     1156 High Street
     Santa Cruz, CA 95064, USA

In August, Student Business Services will post your billing statement in your student portal with payment instructions. Always include your 7-digit UCSC ID number with payment.
YOUR ADMISSION STATUS
You are responsible for ensuring that your Conditions of Admission are met. Read the Conditions of Admission page in your MyUCSC student portal to fully understand your obligations. Email admissions@ucsc.edu if you have questions. Failing to meet the conditions will result in cancellation of your admission.

As indicated in the Conditions of Admission, all official transcripts must be postmarked by July 1.

Admissions mailing address is:
Office of Admissions - Hahn
UC Santa Cruz
1156 High Street
Santa Cruz, CA 95064

CruzID AND E-MAIL ACCOUNT
All students have a CruzID and UCSC e-mail account. The CruzID is part of your e-mail address, for example, cruzid@ucsc.edu. In addition to e-mail, a CruzID account gives you access to many campus systems and applications.

Every UCSC student is pre-assigned a CruzID account upon enrollment. To activate and change the initial password via the MyUCSC Portal go to https://cruzid.ucsc.edu/. All official UCSC communication is e-mailed to the UCSC e-mail address. Find more e-mail information at: http://its.ucsc.edu/email/

Blue and Gold Passwords
There are two types of passwords at UCSC named Gold and Blue. Your CruzID account is set up using a “Gold” password, a more secure password that is used for certain campuswide systems, such as MyUCSC (student portal). However, your UCSC e-mail account -- as well as other important systems like Student Housing Online -- will use a different password called the "Blue" password. More password and account information at: http://its.ucsc.edu/accounts/passwords.html

If you need technical support, contact ITS
If you need technical support including computer assistance, accounts, and password help, you can contact the ITS Support Center, Monday-Friday, 8am-5pm (PST) at (831) 459-4357, help@ucsc.edu or http://itrequest.ucsc.edu.

CLASS ENROLLMENT – Successful Tips
In June, your college will send information about class selection and enrollment. If you have questions about the information you receive, contact an adviser at your college.

The Frosh Advising Guide is designed to help you choose classes for your first term based on requirements for potential majors, your interests, and your strengths. To ensure a smooth enrollment experience (and first quarter), complete the following steps before your enrollment appointment time:

Step 1: Explore Possible Majors
Step 2: Understand Degree Requirements
Step 3: Identify Your College Course
Step 4: Choose & Enroll in 1st Quarter Classes
Step 5: Important Advising Information & Resources

View Slug Enrollment Videos.

You will receive a detailed email with your class enrollment date in late June or early July. See the online Schedule of Classes for details and instructions through your MyUCSC portal.

If you attend Summer Orientation or the International Academy, you will register on the designated Summer Orientation date.
RESOURCE INFORMATION YOU NEED TO KNOW (back to index)
UC Santa Cruz has many resources available for student's achievement and enrichment.
Ease your transition – use your resources!

STUDENT HEALTH INSURANCE and IMMUNIZATION REQUIREMENTS

Health Insurance Requirement
The University of California mandates that all students be covered by a health insurance plan. All undergraduate are automatically enrolled in the University of California sponsored Student Health Insurance Plan (UC SHIP) unless you choose to submit an insurance waiver showing proof of sufficient coverage.

To waive out of UC SHIP, an on-line waiver MUST be completed. Locate the waiver from your MyUCSC by clicking on View Messages, located in the My Messages box, then click on the message from the UCSC Student Insurance Office, or check your UCSC e-mail. A postcard will be mailed to the permanent address listed on your MyUCSC portal. Be sure to read all instructions regarding On-line Waiver Questions and Coverage Information before beginning the waiver process. If you need help, call the Student Insurance Office at (831) 459-2389 or send an e-mail to insure@ucsc.edu.

Health Insurance Waiver deadlines for 2016-2017:
Fall: 7/1/16 – 9/1/16, Winter: 11/1/16 – 12/1/16, Spring: 2/1/17 – 3/1/17

Immunization Requirement
All students are REQUIRED to receive the vaccinations and tuberculosis screening per the California Department of Public Health.

Answers to common questions on immunizations.
1. Vaccines will be required at all UC's (starting Fall 2016)
2. Students can go online and document their vaccine history securely via their Health e-Messenger account. Login into the studenthealth.ucsc.edu > navigate to "Forms" > "Immunization History Form" complete as fully as possible.
3. In the event of a community outbreak, students may be required to show proof of other vaccinations.
4. As of March 2016, the standards and process for exemptions have not yet been determined- we anticipate medical exemptions only.
   
   http://healthcenter.ucsc.edu/information/images/immunization_final_2015

DISABILITY RESOURCE CENTER (DRC)
UC Santa Cruz welcomes students with disabilities and provides accommodations to allow equal access to all its services, activities, and programs. The campus Disability Resource Center offers disability management advising, academic support services (such as note takers, audio books, and sign language interpreters), and is a liaison with other university units, including Housing, the Financial Aid and Scholarship Office, and the colleges. For further information, contact the DRC: (831) 459-2089, drc@ucsc.edu, or visit the DRC at 125 Hahn Student Services. Students are strongly encouraged to contact the DRC well in advance of the start of university instruction.

CAMPUS SAFETY AWARENESS
UC Santa Cruz is committed to a safe, supportive learning/working environment for all members of the campus community. Campus safety is our top priority, and we take all threats of violence seriously to protect everyone’s health and well-being. The See Something, Say Something, Do Something awareness campaign serves to promote campus safety for students, faculty, and staff.

UNIVERSITY LIBRARY
Visit McHenry or the Science & Engineering Library to activate your student ID (which will serve as your library card) and learn about the library's services and collections, such as course reserves, online research databases, the Media Center, our video game collection, public computers, group study rooms, and more! To help make your UCSC experience a successful one, go to http://library.ucsc.edu.

IMPORTANT RESOURCES
What to Expect in College
Math Placement- online assessment
UC Santa Cruz has many resources available for student's achievement and enrichment. Ease your transition – use your resources!

STUDENT ACCOUNTS AND BILLING
Check the BILLING SCHEDULE for a list of scheduled billing dates. Each student has a financial statement of account with UC Santa Cruz. A statement of account is produced each month there is financial activity on an account and an unpaid balance over $5. Activities include items such as registration and housing fees, health insurance and health center charges, library charges, special class fees, financial aid credits/adjustments, cash payments, or adjustments to charges. Included with the statement are instructions for making payments, contesting charges, and making inquiries. Unpaid charges appear on subsequent statements as "Balance Forward." Contact the originating unit for questions about specific charges. Contact Student Business Services with questions regarding account activities. Originating departments (e.g. the Orientation Office) may also be contacted regarding charges or adjustments. If you need help understanding your bill, please visit the SBS New student Information page.

STUDENT ORGANIZATION ADVISING AND RESOURCES (SOAR)
SOAR is dedicated to the success of UCSC's campus-wide student organizations and government.

Student organizations and government are unique learning environments, vital to the educational mission of the University. They offer students a place to explore the connection between their life experiences, their academic work, and their hopes for the future. They create programs for the university that build community, campus-wide discourse, and inspiration.

SOAR provides administrative, advisory, and fiscal assistance to over 150 registered student organizations, governments, committees, and media. Learn more at http://soar.ucsc.edu/v2/

RIGHT TO PRIVACY
In accordance with the Family Educational Rights and Privacy Act of 1974 (FERPA), UC Santa Cruz Orientation Office protects the confidentiality of any student's records. Access to a student's Orientation records will be given to the student only.

IMPORTANT RESOURCES
UCSC Support Services
A comprehensive list of Support Resources on campus.

Academic and Administrative Calendar
List of enrollment deadlines

The Navigator
Complete Student Policy Handbook

The UCSC General Catalog
Complete Resource for all academic programs

Schedule of Classes
Enrollment Resources

Search for Classes
Class search engine for easy enrollment

UCSC Health and Safety

SAMMY THE SLUG
Sammy has a long and wonderful history. Did you know we came very close to being the UC Santa Cruz Sea Lions? Learn how UCSC students in the 1980’s voted for Sammy, and therefore making our mascot “the best college mascot” according to the National Director of College Athletics.